Passport

Enforcement

ENFORCEMENT MADE EASY

Real-time Access to Insights and Data
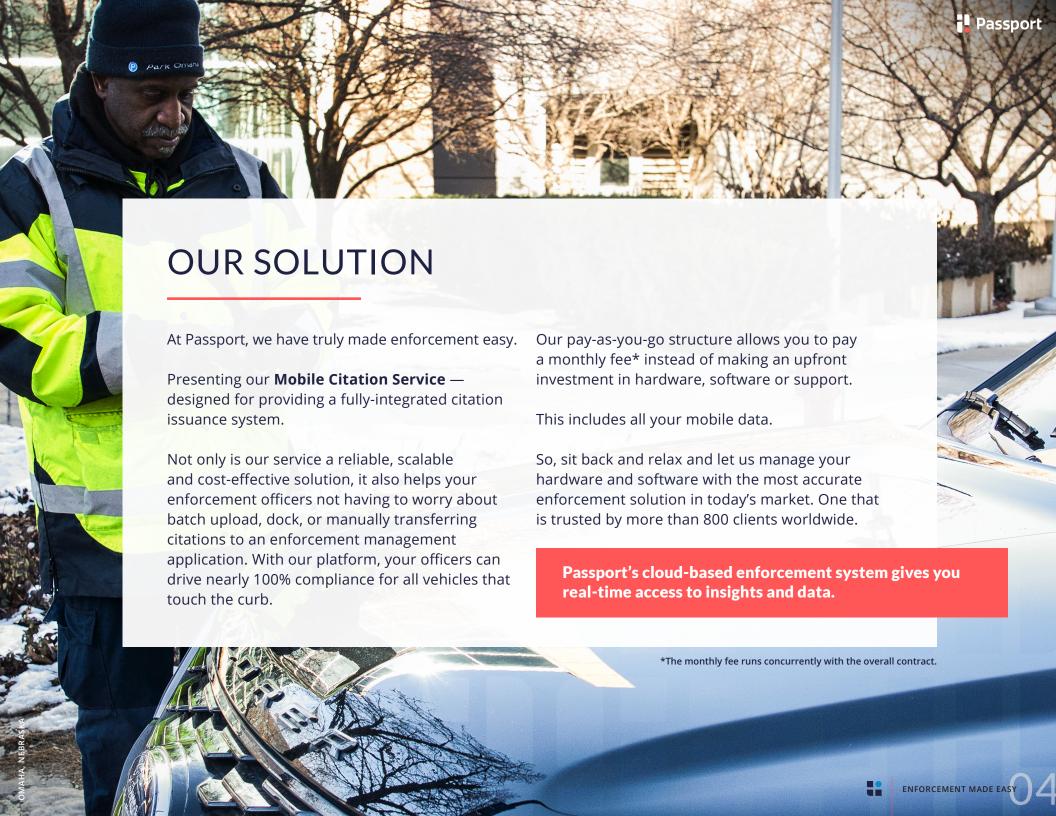
SALT LAKE CITY, UTAH

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INTRODUCTION

Parking violations continue to be a problem for most cities and towns.

And as these cities and towns grow, so has the need to effectively manage and enforce parking via a reliable and transparent system that drives compliance and grows your revenue, and improves your team's overall performance and experience.

Passport's digital enforcement solution empowers you to collect evidence, issue warnings and citations, and recover punitive revenues more effectively. And, since it is built on our powerful platform with cloud-based software technology, you can now easily streamline all your services, reduce time and cost, and increase payment rates.

Add to that, the ability to enjoy **our fully-integrated citation issuance system**.

OUR SOLUTION

At Passport, we have truly made enforcement easy.

Presenting our **Mobile Citation Service** — designed for providing a fully-integrated citation issuance system.

Not only is our service a reliable, scalable and cost-effective solution, it also helps your enforcement officers not having to worry about batch upload, dock, or manually transferring citations to an enforcement management application. With our platform, your officers can drive nearly 100% compliance for all vehicles that touch the curb.

Our pay-as-you-go structure allows you to pay a monthly fee* instead of making an upfront investment in hardware, software or support.

This includes all your mobile data.

So, sit back and relax and let us manage your hardware and software with the most accurate enforcement solution in today's market. One that is trusted by more than 800 clients worldwide.

Passport's cloud-based enforcement system gives you real-time access to insights and data.

*The monthly fee runs concurrently with the overall contract.

SUPPORT WHEN YOU NEED IT

Passport's Support team is virtually available to help address any hardware or software issues and repairs via our advanced replacement program.

Our clients have piece of mind knowing that there is no upfront cost in hardware, software or support. Instead, our monthly fee keeps your costs to the minimum, while providing you with all the benefits you need to continue running your operation efficiently.

What's included:
- A mobile data plan
- Hardware replacement to ensure you're utilizing the latest platform features
- Loaner hardware for when you need repairs
- Fully-managed platform (hardware and software)

OUT-OF-THE-BOX

We provide you with the necessary hardware via the Passport e-Store, so that you are up and running in no time.

Zebra TC26 Handheld*

Get plenty of space to display and interact with your applications. The touchscreen is easy to view indoors and outside in bright sunlight. And, enforcement officers can enter data using a bare finger or a light to medium weight glove.

Waterproof, dustproof, drops to concrete, snow, rain, heat, freezing cold — the Zebra TC26 can handle it all.

What's included:

- Standard battery
- Hand strap
- Screen protector
- Wall charger with cable

*based on availability

OUT-OF-THE-BOX

Zebra Z320 Printer

A small, mobile, economical thermal receipt printer that seamlessly connects to your Zebra Handheld, which can be worn comfortably for a full-shift without weighing down your enforcement officers.

What's included:

- Belt clip
- Sample paper roll

Our service also includes:

- Remote Support Software
- Hardware, OS, Passport application support via our Passport Support Team
- Advanced shipping replacement for repairs
- Hardware warranty (for manufacturer's defects)
- Lifecycle management (replaced every 3-4 years depending on contract and renewal dates)
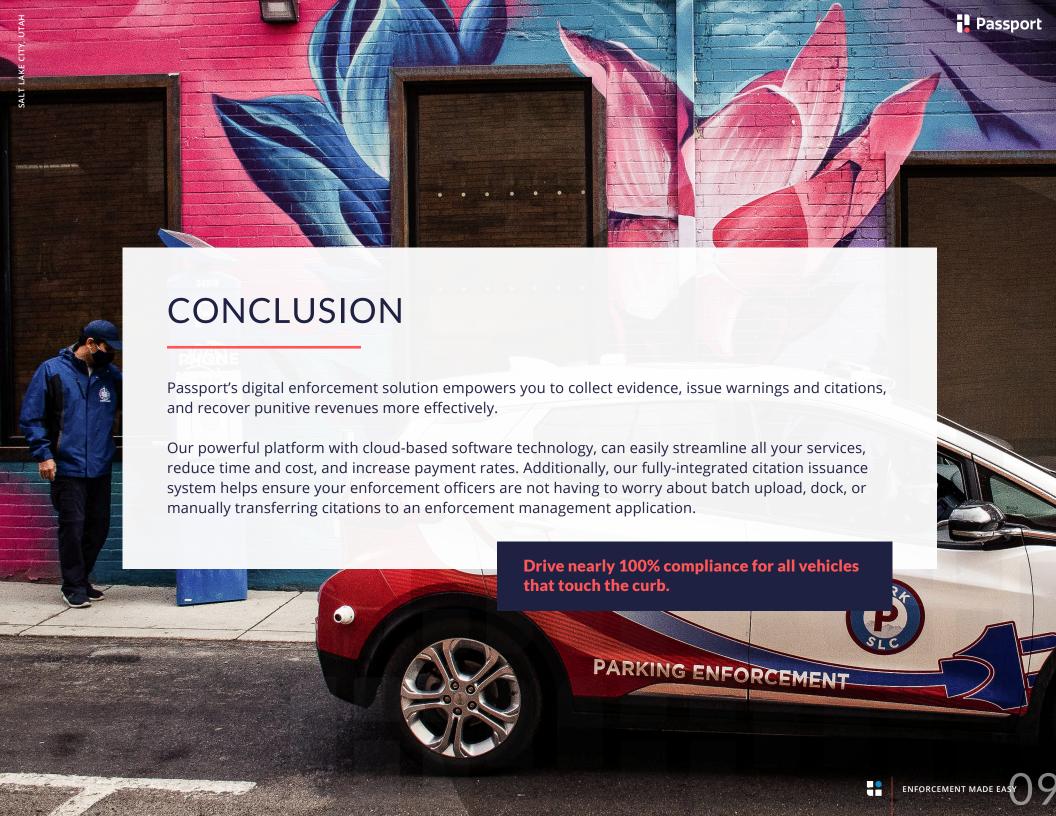- Verizon's data plan (does not include voice calls or text)

BRING YOUR OWN DEVICE

You can always bring your own device* to use with Passport's platform. In this case, we handle support for OpsMan Mobile and even help with the initial setup of your devices.

ABOUT OpsMan MOBILE

OpsMan Mobile connects you to the data generated by Passport's applications and the critical management tasks related to our software.

*Customer devices have to meet certain requirements in order to work on the Passport platform. See our customer support team for more information.

CONCLUSION

Passport's digital enforcement solution empowers you to collect evidence, issue warnings and citations, and recover punitive revenues more effectively.

Our powerful platform with cloud-based software technology, can easily streamline all your services, reduce time and cost, and increase payment rates. Additionally, our fully-integrated citation issuance system helps ensure your enforcement officers are not having to worry about batch upload, dock, or manually transferring citations to an enforcement management application.

Drive nearly 100% compliance for all vehicles that touch the curb.

ABOUT THIS eGUIDE

Passport's platform is the engine that powers your city's mobility operations. It brings together best-in-class digital products including mobile pay parking, enforcement, permitting, and payments. All data is aggregated and visualized through Passport's portal, providing insights to help you make decisions and take action in real time. Use the products you need, and the rest when you're ready. The result is a more integrated, efficient, and reliable parking and mobility infrastructure.

Cities trust Passport's digital platform to provide them with real-time mobility data to make transactions at the curb easy and accessible.

Passport's digital platform serves as a strategic, decision-making system that provides a single source of truth for data, analytics and insights, and is a tool that can be used to develop, implement and manage policy.

For more information, visit passportinc.com.