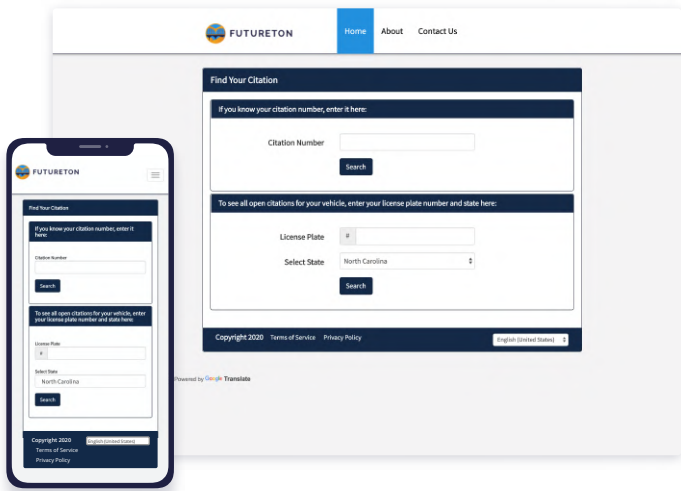


Citation Notification Process



Parking enforcers issue citations through Android devices

- Android smartphones are integrated with our backend system and customer facing payment portal

Customers visit the payment portal to appeal, pay or otherwise resolve their citations:

- This portal this portal can be whitelabeled using your operation's specific branding
- Payments portal is mobile friendly

Real-time Integration With Client Facing Portal

- View detailed reporting and analytics
- Manage appeals and adjustments
- Lookup scofflaw and repeat offenders
- Manage violation types and escalations
- Void citations issued in error

Sending Out Notices

Passport's back-end system can handle the entire citation process from ticket issuance to resolution, including delinquent letter generation. Once a citation becomes delinquent, our platform automatically makes customer notification incredibly efficient in just a few easy steps:



1. Search

Search and filter through violation types based on city-specific rules and policies



2. Request

Automatically request registered owner data from the appropriate DMV or our network of lookup agencies to obtain customer address information based on LPN



3. Generate

Once address information is returned, letters are automatically generated and sent eliminating manual processes



4. Reports

Access a history of letters sent on every citation